Kanton Zug

Finanzdirektion
Benutzerkonto-Service

Online-Hilfe: benutzerkonto.ch
Helpdesk Tel: 0848 63 63 63

ZUGLOGIN registration desks

(as of 1st April 2026)

At the following locations you can apply for registration for the electronic identification solution of the Canton of Zug.

The possession of a ZUGLOGIN user account is a prerequisite for accessing the e-government platform «eZug».

In order to apply for a ZUGLOGIN user account, you need a signed application form that you can obtain at the counter or download from zuglogin.ch or benutzerkonto.ch, as well as a **valid form of identification (passport or identity card)**, which you must present.

(1) City of Zug town council reception desk

Location:	Stadthaus Gubelstrasse 22 6301 Zug	
Telephone number:	058 728 90 00	
E-mail address:	info@stadtzug.ch	
Opening hours:	Monday to Friday:	8:00 am to 12:00 pm 1:30 pm to 5:00 pm

(2) City of Zug public library reception desk

Location:	Bibliothek Zug St.-Oswalds-Gasse 21 6300 Zug	
Telephone number:	058 728 95 00	
E-mail address:	bibliothek@stadtzug.ch	
Opening hours:	Monday to Friday: Saturday:	9:00 am to 7:00 pm 9:00 am to 4:00 pm

If you require assistance, please refer to the online help at https://www.benutzerkonto.ch or contact our Helpdesk on 0848 63 63 63.

(3) Municipality of Baar reception desk

Location:	Rathausstrasse 6 6341 Baar	
Telephone number:	041 769 01 11	
E-mail address:	gemeindebuero@baar.ch	
Opening hours:	Monday:	8:00 am to 11:45 am 1:30 pm to 6:00 pm
	Tuesday to Friday:	8:00 am to 11:45 am 1:30 pm to 5:00 pm

(4) Mandelhof Cham reception desk

Location:	Mandelhof 6330 Cham
Telephone number:	041 723 87 31, Aita Born, office E.02 041 723 87 21, Roger Mohr, office 1.05
E-mail address:	aita.born@cham.ch roger.mohr@cham.ch
Opening hours:	Appointments upon prior arrangement

(5) Municipality of Hünenberg reception desk

Location:	Chamerstrasse 11 6331 Hünenberg	
Telephone number:	041 784 44 44	
E-mail address:	info@huenenberg.ch	
Opening hours:	Monday:	8:00 am to 12:00 am / 2:00 pm to 6:00 pm
	Tuesday:	1:00 pm to 5:00 pm
	Wednesday:	8:00 am to 12:00 am / 2:00 pm to 5:00 pm
	Thursday:	2:00 pm to 5:00 pm
	Friday:	8:00 am to 1:00 pm
	Appointments outside opening hours can be arranged.	

If you require assistance, please refer to the online help at https://www.benutzerkonto.ch or contact our Helpdesk on 0848 63 63 63.

(6) Residential services Steinhausen

Location:	Bahnhofstrasse 3 6312 Steinhausen	
Telephone number:	041 748 11 11	
E-mail address:	ewd@steinhausen.ch	
Opening hours:	Monday:	8:00 am to 11:30 am / 1:30 pm to 6:00 pm
	Tue, Wed, Thu:	8:00 am to 11:30 am / 1:30 pm to 5:00 pm
	Friday:	8:00 am to 11:30 am / 1:30 pm to 4:00 pm

(7) Municipality of Oberägeri reception desk

Location:	Alosenstrasse 2 6315 Oberägeri	
Telephone number:	041 723 80 00	
E-mail address:	info@oberaegeri.ch	
Opening hours:	Monday:	8:00 am to 11:30 am / 1:30 pm to 6:00 pm
	Tuesday to Friday:	8:00 am to 11:30 am / 1:30 pm to 5:00 pm

(8) Municipality of Unterägeri reception desk

Location:	Seestrasse 2 6314 Unterägeri	
Telephone number:	041 754 55 00	
E-mail address:	info@unteraegeri.ch	
Opening hours:	Monday to Friday:	9:00 am to 11:45 am / 2:00 pm to 5:00 pm

(9) Residential services Risch

Location:	Zentrum Dorfmatt 6343 Rotkreuz	
Telephone number:	041 554 25 25	
E-mail address:	info@rischrotkreuz.ch	
Opening hours:	Monday to Friday:	09:00 am to 11:00 am / 2:00 pm to 5:00 pm

If you require assistance, please refer to the online help at https://www.benutzerkonto.ch or contact our Helpdesk on 0848 63 63 63.